

# Want to know what's in it for you? There's plenty!

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we give you the facts and benefits to you?

If contractors can't be bothered to go to a meeting, would they be any more likely to open a web page to check on the latest information? Would a web-based approach make a contractor more likely to ask questions?

I know I keep going on about it,

but as I only have six months or so left as CFA president, I think it is worth a re-visit. I really believe that the regional meetings are ideal, as not only do you get to pick up valuable information, but it is also a great opportunity to network and exchange ideas face-to-face. And this cannot be achieved online.

That said, I would be really happy to use and promote

whatever medium works best if it means getting the information across to you; you only have to tell me.

As much as the CFA's job is to provide information and support, to get the best out of the association means you putting a little bit in yourselves, even if it's only to tell us how you like your info.

Sometimes it is worth remembering that it is YOUR association and therefore up to you to help shape it. Your feedback and input is valuable and it doesn't have to be all positive either. But if you don't participate you may be missing out on more than you realise, and it may be information valuable to your bottom line!

## Return for FITA sponsors

SPONSORS are returning to FITA (Flooring Industry Training Association) to allow for the provision of training at the most cost effective price possible. Despite the difficult economic climate, all FITA's sponsors are back for 2010.

Benefits to sponsors include having product information given to course delegates and displayed in the FITA library, while sponsors' products are used on courses. Their banners are displayed in the FITA training centre and logos features on trade magazine advertisements. Sponsors' products are demonstrated at exhibitions and other events wherever possible. For example at Interbuild a number of sponsors' products were featured in FITA demonstrations. (pictured right)

FITA recently signed on a new sponsor Unifloor, manufacturer of specialist sound insulation products for subfloors, including Jumpax. Meanwhile, F Ball and Co, Blaklader, Polyflor, Balterio, John Butler Contracts and Courtis Contract are among the companies continue to support the FITA training venture.

New sponsors are always welcome. Training is, of course, vital to the flooring industry and companies considering helping out are invited to contact the FITA office. Packages can be tailored to suit all budgets. **T: 0115 941 1126**

## CFA meets 'Dragon Slayer'

A BUSINESSMAN who featured in the tv series Dragon's Den recently addressed the CFA environmental committee. Paul Tinton of Prowaste Management Services won support from Dragon Deborah Meaden when he appeared on the show last year.

Paul reminded CFA members how site waste management plans impact on contractors and sub-contracts. He outlined best practice for on-site waste management and separation, plus available options for recycling.



FITA sponsors' products are demonstrated at exhibitions. Here at Interbuild Tim Nicholas and Steve Ramsden (right) draw a crowd

Prowaste, established three years ago, is committed to recycling and reducing landfill. **www.prowaste.co.uk T: 0800 612 2027**

## Help with customer service

A PRESENTATION on BRE Construction Lean Improvement Programme was given to a CFA manufacturers' meeting recently. Addressing an audience of over 30 manufacturer members, Aaron McDonald of the Building Research Establishment explained that the lean improvement programme was created in 2003 to support the UK construction industry to improve financial performance.

It is also designed to help firms provide a better product and service to customers and to cope with skills shortage.

BRE operates across the whole construction supply chain from raw materials suppliers and processors to manufacturer and contractors.

The techniques apply to manufacturing and administration processes and BRE has an library of clients who can demonstrate real cost

benefits from the programme.

A copy of Aaron's presentation is available by emailing [info@cfa.org.uk](mailto:info@cfa.org.uk) or on the URL: <http://www.bre.co.uk/page.jsp?id=355>

## £50 refund for CSCS fitters

THE CFA Anglia region has elected a new chairman, Jonathan Ardley, of Ardex. The region's latest meeting was hosted by Altro in Letchworth when the CFA members were welcomed by the md of Altro, Richard Kahn.

Richard Catt outlined the benefits available to CFA members, specifically mentioning free credit checks through NSCC and the fact that members' listing on the CFA website has a good potential to attract business.

Tracey Perry from Altro explained the company's adoption of the practice of sustainability, including a major project in conjunction with Tarkett and Polyflor to recycle waste material and off cuts.

Suzannah Nichol then spoke on the work of the NSCC, including an update on the Fair Payment Campaign and the Builders Profile which is clearly gaining momentum and attracting more and more main contractors to accept this method of prequalification with the enormous benefit of easy online access, while enabling flooring contractors to have to fill out the information only once. CFA members get this service for the reduced rate of £199.

Suzannah also reminded members that they can obtain a £50 refund from NSCC (through their CFA membership) for any fitter they register with a CSCS card.

Aaron McDonald of the Building Research Establishing addresses a CFA manufacturers' meeting, explaining BRE's Construction Lean Improvement Programme



## Basic carpet fitting

(5 days) Jan 11; Mar 1; Apr 19; Jun 7;

## Intermediate carpet fitting

(4 days) Jan 18; Mar 8; Apr 26;

## Advanced carpet fitting

(4 days) Mar 29;

## Essential wood fitting

(3 days) Feb 3; Mar 24; May 12; June 30;

## Intermediate wood fitting

(3 days) Dec 7; Feb 15; Apr 7; May 24;

## Solid wood sanding & finishing

(2 days) Jan 28; Mar 18; May 6; Jun 24;



## Laminate & floating wood

(2 days) Feb 1; Mar 22; May 10;

## Domestic vinyl fitting

(2 days) Jan 13; Mar 3; Apr 21; Jun 9;

## Safety & smooth vinyl

## (commercial) fitting

(4 days) Dec 14; Feb 22, Apr 12; Jun 1; Courses also in Manchester on Dec 14; Jan 25; Mar 15; May 4; Jun 21;

## Luxury vinyl tile fitting

(4 days) Feb 8; May 17;

## Estimating and planning

(2 days) Nov 2; Jan 11; Apr 19; Jun 7;

## Damp testing floors

(1 day) Feb 9; Mar 30; May 18;

All courses are at Loughborough unless otherwise stated. Please enquire about course fees when booking. Check out the FITA website for the latest course information.

## FITA also offers NVQ

## training via EWPA and OSAT.

■ T: 0115 950 6836

■ www.fita.co.uk

## NVQ COURSES



maintaining standards in flooring installations

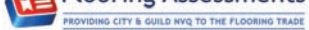
Floortrain (GB) is a registered City & Guilds assessment centre for NVQs in textile, impervious and wood flooring. Full funding is available in 95% of cases. Training packages are offered to intermediate or advanced levels. Contact Dominic for details:

■ T: 01709 780505

## FERFA

Courses include In-situ resin flooring apprenticeship scheme; prepare and profile substrates apprentice scheme; work-based recorders (half-day training session); assistance with obtaining NVQ level 2 In situ resin flooring.

■ T: 01252 714250



PROVIDING CITY & GUILD NVQ TO THE FLOORING TRADE

## Flooring Assessments

offers on-site assessment for floorcovering City & Guild NVQ at all levels, including CSCS cards and training to up-skill in carpets, impervious and wood flooring:

■ T: 07515885912

■ dave@flooringassessments.com

■ www.flooringassessments.com

## Bostik Flooring Academy

St Helens College offers training in floorcovering NVQ Levels 1, 2 and 3 and construction diplomas for two years on a day release basis, plus On Site Assessment and Training (OSAT) for experienced workers and the Experienced Workers Practical Assessments (EWPA) for CSCS cards.

■ T: 01744 623640

## Scotland Floor Training

Construction skills/SQA approved centre for textile, impervious and wood. We come to you! On site assessments & apprenticeships for SVQs & CSCS. Contact Neillie or Rory:

■ T: 01870 602525

■ www.floortraining.co.uk

■ E: rory@floortraining.co.uk

## COLLEGE NVQ COURSES

NVQ floorcoverings (levels 1, 2 & 3) offered at Thomsit Centres & OSAT for experienced workers.

### Northumberland:

Graham Cunningham

■ T: 07976 539154

### Leicester:

■ T: 0116 224 2240

### Accrington & Rossendale :

Brian Enderwitz ■ T: 07976 353920

### Yale, Wrexham:

Steve Davies ■ T: 07984 002632

### Acton & West London :

Jim Gallagher ■ T: 07768 745787

### National Construction College, Erith.

Malcolm Harrison

■ T: 01322 349638

## Fitting courses



## THE ACADEMY OF FLOORING

SKILLS (TAOFS) established by John Roberts has a training centre in Pentlow near Sudbury, Suffolk.

Upcoming courses: Essential carpet skills **Nov 2-6**; Essential Wood skills

**Nov 16-18**; Sanding & finishing skills

**Nov 19-20**; Luxury vinyl tile skills **Oct 5-8**;

Safety vinyl skills **Oct 12-15**;

Moisture survey skills **Oct 9**. Check

web site for other dates in locations

around the country; sales & other

related staff overview courses:

Carpet: **Dec 7**; Safety vinyl: **Dec 8**;

Lot tiles: **Dec 9**; Wood: **Dec 10**.

Courses on moisture surveying skills

are being planned. The scheduled

dates can be changed to suit five or

more people and one-to-one tuition

can be arranged on request.

■ www.taofs.co.uk

■ M: 07831584334

■ E: john@jroberts.co.uk

■ T: 01162608873

## HCTS MERSEY ACADEMY

Apprentice training for NVQ for local CITB and a few non-CITB employers,

plus day release courses for local flooring firms. Shirley Ashcroft

■ T: 0151 289 9090

## O2H2 Flooring Consultants

■ T: 01386 422256

www.o2h2flooringconsultants.com

## CERAMIC ADHESIVES

### ARDEX Luke Kingston

■ T: 01440 714939

### BAL Amy Rushton

■ T: 01782 591123

### BOSTIK Gary Hardy

■ T: 07735 271664

### MAPEI Graham Baldwin

■ T: 0121 508 6970

### PALACE CHEMICALS

Stewart Hagger or Jim Percival

■ T: 0151 486 6101

### ULTRA TILE Paul Luff

■ T: 01827 872244

## CLEANING

### IIRCR UK ■ T: 01763 208222

Courses at Royston, Cambridgeshire

(Alltec Network) T: 01763 208222

Instructor is Paul Pearce

E: paulpea@btopenworld.com

### CLEANING SYSTEMS UK

Sandy Pearson

■ T: 0800 163555

■ sandy@cleaning-systems-uk.com

### DR SCHUTZ Richard Nelson

■ T: 01296 437827

■ richard@dr-schutz.com

### NATIONAL CARPET CLEANERS

### ASSOCIATION Carpet cleaning

courses led by NCCA directors Paul

Pearce and Pawlo Woloszyn,

experienced carpet cleaners.

■ T: 0116 271 9550

■ www.ncca.co.uk

### PREMIER PRODUCTS

Cleaning, floor preparation and

maintenance courses. Contact

Maureen Scott. ■ T: 01242 537174

maureens@premiereproducts.co.uk

PROCHEM Carpet cleaning courses:

(2-day) **Nov 24-25**. (1-day) **Nov 3, Dec**

**8**. Hard floor cleaning: **Nov 11**

■ T: 020 8974 1515

■ www.prochem.co.uk/training.htm

### PROCLEAN David Jenkins

■ T: 02380 660977

## WOOD FLOORING

**BONA**: Introduction to basic sanding:

**Dec 17**; Success with timber floors:

**Dec 4**; How to service your Bona

sanding machine: **Dec 8**.

■ www.bona.com

■ T: 01908 399740

### JUNCKERS Steve Maltby

■ T: 01376 534700

### GRUNDORF TERHURNE

■ T: 01562 861351

### KÄHRS

■ T: 023 9245 3045

**OSMO** Training is offered on floor

preparation, methods of application

of Osmo products and maintenance.

■ T: 01296 481220

### TIMBER FLOOR TECHNOLOGY

■ T: 01255 224776

■ E: info@timber-floor-technology.co.uk

## RESILIENT FLOORS

**ALTRO** Two-day resilient flooring

courses. ■ T: 01462 707600

Two-day courses on resin flooring:

Debbie Kavanagh

■ T: 01300 320620

### AMTICO

Resilient fitting courses: Marie Lane

■ T: 0121 745 0821

### FORBO

One-day installation courses.

■ T: 01592 647396

### NORA RUBBER FLOORING

Shaun Howarth

■ T: 01455 200500

### KARNDKAN

■ T: 01386 820170

### MAPEI

■ T: 0121 508 6970

### POLYFLOR

■ T: 0161 767 1111

### TARKETT TRAINING ACADEMY

■ T: 01622 854040

## SURFACE PREP

### ARDEX Luke Kingston

■ T: 01440 714939

### F BALL

■ T: 01538 361633

### LAYBOND Martin Cummins

■ T: 07740 278631

### MAPEI

■ T: 0121 508 6970

### SPE

■ T: 01673 860709

### THE PREPARATION GROUP

Introduction to surface preparation

**Dec 2**; Polishing & grinding

techniques **Dec 10**; Advanced

operators **Dec 16**; General

maintenance (half day) **Dec 8**.

■ T: 0870 224 3606

### ULTRA FLOOR Karl Brannigan

■ T: 01827 872244

### UZIN Kenton Penny

■ T: 01235 534106

## FLOORING GUILD

■ T: 0800 072 3223

■ www.flooringguild.co.uk