

For the love of flooring

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accept any responsibility or blame.

I love manufacturers and their relationships with each other, especially the more established ones. As an industry it is important that we are prepared to sit down and discuss common issues, especially in difficult economic times.

I particularly love those willing to get involved and help drive progress no matter how slow it may be. We may only work from 9 to 5, but our passion for the industry should extend beyond this; it's the only way quality and standards will be maintained and driven up – in essence the more you put into the industry the more you will out.

Of course, some better fitters are dropping out of the industry, but it is encouraging to see younger blood coming in. Unfortunately, with tighter margins and more competitive tenders some good companies are failing. I sincerely hope it's not at the expense of the cowboys who price a job to win while compromising on quality.

Relationships we build across the industry must include the customer.

The CFA sees this as central to its role, being there as both facilitator and mediator where required. Just as love can go wrong sometimes, those who ignore the problems and neglect the counselling that is available will face a lonely future.



Flooring industry Training Association

■ Prices include VAT. The first figure in brackets is for CFA or NICF members, the second is for non-members.

TEXTILE

Essential carpet fitting (5 days): (£690.90 / £730.85) **Mar 2; Apr 27; Jun 8; Jul 20.** (L)

Intermediate carpet fitting (5 days): (£690.90 / £730.85) **Feb 16; Mar 30; May 18; Jul 6.** (L)

Advanced carpet fitting (4 days): (£562.83 / £605.13) **Feb 2; Mar 16; May 5; Jun 22.** (N)

WOOD & LAMINATE

Essential wood fitting (3 days): (£446.50 / £486.45) **Mar 9; Apr 20; Jun 15; Jul 27.** (L)

Intermediate wood fitting (3 days): (£446.50 / £486.45) **Feb 23; Jul 13.** (L)

Solid wood sanding & finishing (2 days) £ 293.75 (**Winter promotion price**): **Feb 26** (L)

(Other dates available but not in winter promotion)

Laminate & floating wood fitting (2 days): (£343.10 / £385.40): **Mar 12; Apr 23; Jun 18; Jul 30** (L)

VINYL

Domestic vinyl fitting (2 days): (£343.10 / £385.40): **Mar 5; Apr 30; May 1; Jun 11; Jul 23.** (L)

Safety and smooth vinyl (commercial) fitting (4 days): (£562.83 / £605.13): **Feb 9 (L); Mar 2 (M); Mar 23 (L); Apr 27 (M); May 11 (L); Jun 8 (M); Jun 29 (L); Jul 20 (M)** .

(L) Loughborough (M) Manchester (£562.83 / £605.13): **Feb 2; Mar 16; Apr 5; Jun 22.** (N)

Estimating and planning

(2 days): (£343.10 / £385.40): **Mar 3; Apr 28; Jun 9; Jul 21.** (L)

Understanding moisture

(1 day): (£152.75 / £196.23): **Feb 13; Mar 27; Apr 15; Jul 3.** (L)

Subfloor preparation

(2 days) (£343.10 / £385.40): **Feb 10; Mar 24; Apr 12; Jun 30; Jul 1.** (N) **The Rubber Flooring Company** (training day) (1 day) Contact Steve Green (T: 01254 504711) Email: steve.green@therubberflooringcompany.co.uk (£146.88 fees will be refunded on completion of course)

(N) Nelson (L) Loughborough

■ T: 0115 950 6836

■ www.fita.co.uk

NVQ COURSES

FITA NVQ

FITA offers NVQ training via EWPA and OSAT.

Contact FITA for details.

■ T: 0115 950 6836



Floortrain (GB) is a registered City & Guilds assessment centre, providing NVQs in textile, impervious and wood floorcoverings. Full funding for these courses are available in 95% of cases. A wide range of training packages is also offered to enable fitters to improve or upskill their knowledge in the flooring industry to intermediate or advanced levels.

Upcoming course dates include: vinyl/plastic tiles **Feb 6-7**; wood flooring intermediate **Feb 13-14**; subfloor preparation **Feb 20**; solid vinyl and safety flooring intermediate **Feb 27-28**. To apply contact Dominic ■ T: 01709 780505



Courses from Karndean

KARNDKAN offers three-day advanced and basic courses, combining theory with hands on training. The courses are designed to provide participants with exceptional knowledge of Karndean products and experience on how to install them.

Courses run throughout the year and cater for all levels of experience. Subjects covered

include: subfloor preparation; adhesive selection; design floor installation; and floor planning.

Basic courses are on **Feb 2-4; 16-18; and 23-25**. An advanced course is on **Feb 9-11**.

For more information or to request a booking for me:

■ T: 01386 820 170

■ E: training@karndean.co.uk

■ Fax: 01386 820 198

FERFA

Courses include In-situ resin flooring apprenticeship scheme; prepare and profile substrates apprentice scheme; work-based recorders (half-day training session); assistance with obtaining NVQ level 2 In situ resin flooring. ■ T: 01252 714250

Flooring Assessments

offers on-site assessment for floorcovering City & Guild NVQ at all levels, including CSCS cards and training to up-skill in carpets, impervious and wood flooring:

■ T: 07515885912

■ dave@flooringassessments.com

■ www.flooringassessments.com

Bostik Flooring Academy

St Helens College offers training in floorcovering NVQ Levels 1, 2 and 3 and construction diplomas replacing the construction awards for 14-19 age group. Training is for two years on a day release basis. The college also offers On Site Assessment and Training (OSAT) for experienced workers and the Experienced Workers Practical Assessments (EWPA) for CSCS cards.

■ T: 01744 623640

Scotfloor Training offers construction skills approved floorcovering occupations level 1, 2 and 3 courses in textile, impervious and wood, plus on site assessments for SVQ CSCS accreditation, and apprenticeship block release training for levels 1, 2 and 3 in Scotland.

Contact Rory MacGillivray;

■ T: 01870 602525

■ M: 07879443518

■ www.floortraining.co.uk

■ E: rory@floortraining.co.uk

COLLEGE NVQ COURSES

NVQ floorcoverings (levels 1, 2 & 3) offered at Thomsit Centres & OSAT for experienced workers.

Northumberland: Graham Cunningham ■ T: 07976 539154

Leicester: Martin Coles

■ T: 07836 622811

Accrington & Rossendale :

Brian Enderwitz ■ T: 07976 353920

Yale, Wrexham: Steve Davies

■ T: 07984 002632

Acton & West London :

Jim Gallagher ■ T: 07768 745787

National Construction College,

Erith, Kent. Malcolm Harrison

■ T: 01322 349638

Fitting courses



The Academy of Flooring Skills

THE ACADEMY OF FLOORING

SKILLS (TAOFS) established by John Roberts has a training centre in Pentlow near Sudbury, Suffolk.

Courses: Luxury vinyl tile skills **Mar 23-27, Jun 8-11**; essential carpet skills **Feb 2-6, Mar 9-13, May 25-29**; safety vinyl skills **Feb 16-20, Apr 20-23**; moisture survey skills **Feb 20, Mar 27, Jun 12**; subfloor preparation skills **Feb 23-24, Jun 22-23**; laminate & floating wood skills **Feb 24-25**,

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Training directory

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May 4-5; intermediate carpet skills
Apr 6-10; cushion vinyl skills **May 6-7.** The dates can be changed to suit five or more people and one-to-one tuition can be arranged on request. Check the website for dates of wood courses in Cornwall.

■ **M:** 07831584334
■ **E:** john@jrroberts.co.uk
■ **T:** 01162608873
■ **www.taofs.co.uk**

O2H2 Flooring Consultants

Seminar dates this year include: Understanding carpets **Mar 23-24; Jul 13-14; Oct 5-6;** Estimating & planning **Mar 25-26; Jul 15-16; Oct 7-8.**

Course fees (per seminar) are £275 (plus VAT). Both courses booked together are £500 (plus VAT).

■ **T:** 01386 422256
www.o2h2flooringconsultants.com

HCTS MERSEY ACADEMY

Apprentice training for NVQ for local CITB and a few non-CITB employers, plus day release courses for local flooring firms. Shirley Ashcroft

■ **T:** 0151 289 9090

CERAMIC ADHESIVES

ARDEX Luke Kingston

■ **T:** 01440 714939

BAL Amy Rushton

■ **T:** 01782 591123

BOSTIK Gary Hardy

■ **T:** 07735 271664

INSTARMAC Paul Luff

■ **T:** 01827 872244

MAPEI Graham Baldwin

■ **T:** 0121 508 6970

PALACE CHEMICALS

Stewart Hagger or Jim Percival

■ **T:** 0151 486 6101

CLEANING

IIRC UK ■ **T:** 01763 208222

Carpet Cleaning Technician **Feb 17-**

18; Apr 28-29; Jun 23-24; Oct 27-

28. Commercial Carpet Maintenance

Technician **Jul 14-15; Nov 17-18.**

Courses are Royston, Cambridgeshire

(Alltec Network) **T:** 01763 208222

The instructor is Paul Pearce (Country

House Carpet Care)

E: paulpearce@btopenworld.com

CLEANING SYSTEMS UK

Sandy Pearson ■ **T:** 0800 163555

■ **sandy@cleaning-systems-uk.com**

DR SCHUTZ Richard Nelson

■ **T:** 01296 437827

■ **richard@dr-schutz.com**

NATIONAL CARPET CLEANERS

ASSOCIATION Carpet cleaning **Apr**

24-25; Jun 12-13. The course is led

by NCCA directors Paul Pearce and

Pawlo Woloszyn, both experienced

carpet cleaners. Spot & stain removal

course **Mar 27** in Leicester.

■ **T:** 0116 271 9550

■ **www.ncca.co.uk**

PREMIER PRODUCTS

Cleaning, floor preparation and

maintenance courses: **Feb 17-18;**

Mar 24-25. Contact Maureen Scott.

■ **T:** 01242 537174

maureens@premiereproducts.co.uk

PROCHEM

Carpet cleaning courses:

(2-day) **Mar 24-25; Jun 2-3, Sep 29-**

30; Nov 24-25. (1-day) **Feb 10, Mar**

17, Apr 21, May 19, Jun 16, Jul 14,

Sep 8, Oct 6, Nov 3, Dec 8. Hard floor

cleaning: **Mar 4, May 12, Jul 1, Sep**

16, Nov 11. ■ **T:** 020 8974 1515

■ **www.prochem.co.uk/training.htm**

PROCLEAN

David Jenkins

■ **T:** 02380 660977

HARDWOOD FLOORS

BONAKEMI: Introduction to basic

sanding: **Feb 12, March 12, April 16,**

May 14, June 18, July 16, Aug 13,

Sept 17, Oct 15, Nov 12, Dec 17 ;

Finishes for timber floors: **March 19,**

May 21, July 23, Sept 24, Nov 19 ;

Success with timber floors: **Feb 5,**

April 8, June 12, Aug 7, Oct 9, Dec 4 ;

Floors in educational establishments:

Feb 17, June 30, Aug 18, Oct 30;

How to service your Bona sanding

machine: **April 30, Oct 23, Dec 8 .**

■ **www.bona.com**

■ **T:** 01908 399740

JUNCKERS Steve Maltby

■ **T:** 01376 534700

GRUNDORF TERHURNE

Two-day hardwood and engineered

courses, one-day laminate, and two-

day sand & finish. Sid Bourne.

■ **T:** 01562 861351

■ **M:** 07841 500940

KÄHRS ■ **T:** 023 9245 3045

OSMO Training is offered on floor

preparation, methods of application of

Osmo products and maintenance.

■ **T:** 01296 481220

TIMBER FLOOR TECHNOLOGY

■ **T:** 01255 224776

■ **E:** info@timber-floor-technology.co.uk

RESILIENT FLOORS

ALTRO Two-day resilient flooring

courses. ■ **T:** 01462 707600

Two-day courses on resin flooring:

Debbie Kavanagh

■ **T:** 01300 320620

AMTICO Resilient fitting courses.

Marie Lane. ■ **T:** 0121 745 0821

FORBO has one-day installation

courses. ■ **T:** 01592 647396

NORA RUBBER FLOORING

Shaun Howarth ■ **T:** 01455 200500

KARNDIEN ■ **T:** 01386 820170

MAPEI ■ **T:** 0121 508 6970

POLYFLOR ■ **T:** 0161 767 1111

TARKETT TRAINING ACADEMY

■ **T:** 01622 854040

SURFACE PREP

ARDEX Luke Kingston

■ **T:** 01440 714939

F BALL ■ **T:** 01538 361633

LAYBOND Martin Cummins

■ **T:** 07740 278631

INSTARMAC Karl Brannigan

■ **T:** 01827 872244

MAPEI ■ **T:** 0121 508 6970

SPE ■ **T:** 01673 860709

THE PREPARATION GROUP

Introduction to surface preparation

Feb 5; Mar 4; floor removal

processes **Mar 12;** know your

surfaces **Feb 12;** machine operation

& maintenance **Feb 18-19;** advanced

operators **Feb 25; Mar 25;** polishing

& grinding techniques **Feb 10; Mar**

19; general maintenance (½ day)

Mar 19. ■ **T:** 0870 224 3606

UZIN Kenton Penny

■ **T:** 01235 534106

FLOORING GUILD

■ **T:** 0800 072 3223

■ **www.flooring-guild.co.uk**

DIARY DATES

SURFACES

February 3-5

Las Vegas, USA

www.worldstonefairs.com

SURFACE DESIGN SHOW

February 10-12

Design Centre, London

www surfacedesignshow.com

CEVISAMA

February 10-13

Valencia, Spain

www.http://cevisama.feriavalencia.com

OFFICE EXHIBITION

March 3-5

Dubai

www.theofficeexhibition.com

For British participation contact the

BCFA **T:** 01494 896790

E: enquiries@bcfa.org.uk

ECOBUILD

March 3-5

Earls Court, London

www.ecobuild.co.uk

CLEANING SHOW

March 10-12

NEC, Birmingham

www.cleaningshow.co.uk

WORKWEAR SHOW

April 1-2

NEC Birmingham

www.workwearshow.co.uk

INTERIOR FIT-OUT SHOW

April 1-2

ExCel, London

www.workwearshow.co.uk

COVERINGS

April 21-24

Chicago, USA

www.coverings.com

DUBAI WOOD SHOW

April 21-23 Dubai

www.dubaiwoodshow.com

WOOD FLOOR EXPO

April 28 - May 1

Long Beach, California, USA

www.nwfa.org

FLOORSTYLE

May 10-12

ExCel, London

www.floorstyle09.co.uk

TILE AND STONE SHOW

May 10-12

ExCel, London

www.thetileandstoneshow.co.uk

KBBREVIEWEXPO

May 10-12 ExCel, London

www.kbbreviewexpo.com

DOMOTEX MIDDLE EAST

May 12-14

Dubai, UAE

www.domotex.de

CPD courses

Flooring firms offering CPD courses:

Altro ■ **T:** 01462 489568

Amtico ■ **T:** 0121 745 0821

Antron ■ **T:** 07876 577317

Ardex ■ **T:** 01440 714939

ASCER ■ **T:** 0207 467 2385

BAL ■ **T:** 01782 591100

Ball & Young ■ **T:** 01536 200502

BonaKemi ■ **T:** 01908 399740

Bonar Floors ■ **T:** 01773 744121

Brintons ■ **T:** 01562 635110

Burmatex ■ **T:** 01924 276333

Desso ■ **T:** 01235 554848

Dulux Trade ■ **E:** dtc@ici.com

FeRFA ■ **T:** 01252 739149

Flowcrete ■ **T:** 01270 753000

Forbo ■ **T:** 01592 643777

F Ball ■ **T:** 01538 361633

Florprotec ■ **T:** 01325 269800

Gradus ■ **T:** 01625 428922

Heckmondwike ■ **T:** 01924 410544

Interface ■ **T:** 01274 690690

Instarmac ■ **T:** 01827 872244

Isocrete ■ **T:** 01270 753000

Junckers ■ **T:** 01376 534700

Gerflor ■ **T:** 01926 401500

Isocrete ■ **T:** 01270 753000

Kingspan ■ **T:** 0870 7894000

Laybond ■ **T:** 07740 278631

Maapei ■ **T:** 0121