



Flooring industry Training Association

Prices include VAT. The first figure in brackets is for CFA or NICF members, the second is for non-members.

TEXTILE

Essential carpet fitting (5 days): (£690.90 /£730.85) **Jun 8; Jul 20.** (L)

Intermediate carpet fitting (5 days): (£690.90 /£730.85) **May 18; Jul 6.** (L)

Advanced carpet fitting (4 days): (£562.83 /£605.13)

May 5; Jun 22. (N)

WOOD & LAMINATE

Essential wood fitting (3 days): (£446.50 /£486.45) **Jun 15; Jul 27.** (L)

Intermediate wood fitting (3 days): (£446.50 /£486.45) **Jul 13.** (L)

Laminate & floating wood fitting (2 days): (£343.10 /£385.40): **Jun 18; Jul 30** (L)

VINYL

Domestic vinyl fitting (2 days): (£343.10 /£385.40): **Jun 11; Jul 23.** (L)

Safety and smooth vinyl (commercial) fitting (4 days): (£562.83 /£605.13): **May 11 (L); Jun 8 (M); Jun 29 (L); Jul 20 (M).**

(L) Loughborough (M) Manchester (£562.83 /£605.13): **Apr 5; Jun 22.** (N)

Estimating and planning (2 days): (£343.10 /£385.40): **Apr 28; Jun 9; Jul 21.** (L)

Understanding moisture (1 day): (£152.75 /£196.23): **Apr 15; Jul 3.** (L)

Subfloor preparation (2 days) (£343.10 /£385.40): **Jun 30; July 1.** (N)

The Rubber Flooring Company (training day) (1 day) Contact Steve Green (T: 01254 504711) Email: steve.green@therubberflooringcompany.co.uk (£146.88 fees will be refunded on completion of course)

(N) Nelson (L) Loughborough

■ T: 0115 950 6836

■ www.fita.co.uk

FITA wood installation courses can benefit even experienced installers who are uncertain about:

■ Fitting all the different types of wood product?

■ Carrying out a moisture test? (50% of failures are moisture related)

■ Using the latest tools and equipment?

FITA can help you improve your profitability. ■ www.fita.co.uk

NVQ COURSES

FITA NVQ

FITA offers NVQ training via EWPA and OSAT.

Contact FITA for details.

■ T: 0115 950 6836



maintaining standards in flooring installations

Floortrain (GB) is a registered City & Guilds assessment centre, providing NVQs in textile, impervious and wood floorcoverings. Full funding for these courses available in 95% of cases. A wide range of training packages is offered to intermediate or advanced levels. Contact Dominic

■ T: 01709 780505

FERFA

Courses include In-situ resin flooring apprenticeship scheme; prepare and profile substrates apprentice scheme; work-based recorders (half-day training session); assistance with obtaining NVQ level 2 In situ resin flooring. ■ T: 01252 714250

Flooring Assessments



offers on-site assessment for floorcovering City & Guild NVQ at all levels, including CSCS cards and training to up-skill in carpets, impervious and wood flooring:

■ T: 07515885912

■ dave@flooringassessments.com

■ www.flooringassessments.com

Bostik Flooring Academy

St Helens College offers training in floorcovering NVQ Levels 1, 2 and 3 and construction diplomas replacing the construction awards for 14-19 age group. Training is for two years on a day release basis. The college also offers On Site Assessment and Training (OSAT) for experienced workers and the Experienced Workers Practical Assessments (EWPA) for CSCS cards. ■ T: 01744 623640

Scotfloor Training offers construction skills approved floorcovering occupations level 1, 2 and 3 courses in textile, impervious and wood, plus on site assessments for SVQ CSCS accreditation, and apprenticeship block release training for levels 1, 2 and 3 in Scotland. Contact Rory MacGillivray:

■ T: 01870 602525

■ M: 07879443518

■ www.floortraining.co.uk

■ E: roly@floortraining.co.uk

COLLEGE NVQ COURSES

NVQ floorcoverings (levels 1, 2 & 3) offered at Thomsit Centres & OSAT for experienced workers.

Northumberland: Graham Cunnningham ■ T: 07976 539154

Leicester: Martin Coles

■ T: 07836 622811

Accrington & Rossendale :

Brian Enderwitz ■ T: 07976 353920

Yale, Wrexham: Steve Davies

■ T: 07984 002632

Acton & West London :

Jim Gallagher ■ T: 07768 745787

National Construction College,

Erith, Kent. Malcolm Harrison

■ T: 01322 349638

Fitting courses



THE ACADEMY OF FLOORING

SKILLS (TAOFSS) established by John Roberts has a training centre in Pentlow near Sudbury, Suffolk.

Courses: Luxury vinyl tile skills **Jun 8-11;** essential carpet skills **May 25-29;** moisture survey skills **Jun 12-12;** subfloor preparation skills **Jun 22-23;** laminate & floating wood skills **May 4-5;** cushion vinyl skills **May 6-7.** Courses on moisture surveying skills are being planned.

Watch for details. The above dates can be changed to suit five or more people and one-to-one tuition can be arranged on request. Check the website for dates of wood courses in Cornwall.

■ M: 07831584334

■ E: john@jroberts.co.uk

■ T: 01162608873

■ www.taofs.co.uk

O2H2 Flooring Consultants

Seminar dates this year include: Understanding carpets **Jul 13-14; Oct 5-6;** Estimating & planning **Jul 15-16; Oct 7-8.** Course fees (per seminar) are £275 (plus VAT). Both courses booked together are £500 (plus VAT).

■ T: 01386 422256

www.o2h2flooringconsultants.com

HCTS MERSEY ACADEMY

Apprentice training for NVQ for local CITB and a few non-CITB employers, plus day release courses for local flooring firms. Shirley Ashcroft

■ T: 0151 289 9090

CERAMIC ADHESIVES

ARDEX Luke Kingston

■ T: 01440 714939

BAL Amy Rushton

■ T: 01782 591123

BOSTIK Gary Hardy

■ T: 07735 271664

INSTARMAC Paul Luff

■ T: 01827 872244

MAPEI Graham Baldwin

■ T: 0121 508 6970

PALACE CHEMICALS

Stewart Hagger or Jim Percival

■ T: 0151 486 6101

CLEANING

IIRCR UK ■ T: 01763 208222

Carpet Cleaning Technician **Jun 23-**

24; Oct 27-28. Commercial Carpet Maintenance Technician **Jul 14-15; Nov 17-18.**

Courses are Royston, Cambridgeshire (Alltec Network) T: 01763 208222 Instructor is Paul Pearce (Country House Carpet Care)

E: paulpea@btopenworld.com

CLEANING SYSTEMS UK

Sandy Pearson ■ T: 0800 163555

■ sandy@cleaning-systems-uk.com

DR SCHUTZ Richard Nelson

■ T: 01296 437827

■ richard@dr-schutz.com

NATIONAL CARPET CLEANERS

ASSOCIATION Carpet cleaning **Jun 12-13.** The course is led by NCCA

directors Paul Pearce and Pawlo Woloszyn, both experienced carpet cleaners in Leicester.

■ T: 0116 271 9550

■ www.ncca.co.uk

PREMIER PRODUCTS

Cleaning, floor preparation and maintenance courses.

Contact Maureen Scott.

■ T: 01242 537174

maureens@premiereproducts.co.uk

PROCHEM Carpet cleaning courses:

(2-day) **Jun 2-3, Sep 29-30; Nov 24-**

25. (1-day) **Apr 21, May 19, Jun 16,**

Jul 14, Sep 8, Oct 6, Nov 3, Dec 8.

Hard floor cleaning: **May 12, Jul 1,**

Sep 16, Nov 11.

■ T: 020 8974 1515

■ www.prochem.co.uk/training.htm

PROCLEAN David Jenkins

■ T: 02380 660977

HARDWOOD FLOORS

BONA: Introduction to basic sanding:

May 14, June 18, July 16, Aug 13,

Sep 17, Oct 15, Nov 12, Dec 17;

Finishes for timber floors: **May 21, Jul 23, Sep 24, Nov 19;** Success with

timber floors: **Jun 12, Aug 7, Oct 9,**

Dec 4; Floors in educational

establishments: **Jun 30, Aug 18, Oct 30;** How to service your Bona sanding

machine: **Oct 23, Dec 8.**

■ www.bona.com

■ T: 01908 399740

JUNCKERS Steve Maltby

■ T: 01376 534700

GRUNDORF TERHURNE

Two-day hardwood and engineered courses, one-day laminate, and two-day sand & finish. Sid Bourne.

■ T: 01562 861351

■ M: 07841 500940

KÄHRS

■ T: 023 9245 3045

OSMO Training is offered on floor preparation, methods of application of Osmo products and maintenance.

■ T: 01296 481220

TIMBER FLOOR TECHNOLOGY

■ T: 01255 224776

■ E: info@timber-floor-technology.co.uk

RESILIENT FLOORS

ALTRO Two-day resilient flooring

courses. ■ T: 01462 707600

Two-day courses on resin flooring:

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Debbie Kavanagh
 ■ T: 01300 320620
AMTICO Resilient fitting courses.
 Marie Lane. ■ T: 0121 745 0821
FORBO has one-day installation
 courses. ■ T: 01592 647396
NORA RUBBER FLOORING
 Shaun Howarth ■ T: 01455 200500
KARNDEAN ■ T: 01386 820170
MAPEI ■ T: 0121 508 6970
POLYFLOR ■ T: 0161 767 1111
TARKETT TRAINING ACADEMY
 ■ T: 01622 854040

SURFACE PREP

ARDEX Luke Kingston
 ■ T: 01440 714939
F BALL
 ■ T: 01538 361633
LAYBOND Martin Cummins
 ■ T: 07740 278631
INSTARMAC Karl Brannigan

■ T: 01827 872244
MAPEI
 ■ T: 0121 508 6970
SPE
 ■ T: 01673 860709
THE PREPARATION GROUP
 Introduction to surface preparation
May 5, Jun 4; floor removal
 processes **Jun 9**; know your
 surfaces **May 19**; advanced
 operators **May 28, Jun 24**; machine
 operation & maintenance **May 26-**
27; polishing & grinding techniques
May 13, Jun 17; general
 maintenance (½ day) **Jun 11**.
 ■ T: 0870 224 3606
UZIN Kenton Penny
 ■ T: 01235 534106
FLOORING GUILD
 ■ T: 0800 072 3223
 ■ www.flooringguild.co.uk

● **DIARY DATES** ● **DIARY DATES**

DOMOTEX MID EAST

May 12-14
 Dubai, UAE
 www.domotex.de

SUBCON

June 9-11
 NEC Birmingham
 www.subconshow.co.uk

THE FACILITIES SHOW

May 12-14
 NEC Birmingham
 www.thefacilitiesshow.com

PROCUREMENT SHOW

June 9-10
 Earls Court One, London
 www.procurementsolutions.gov.uk

SAFETY & HEALTH EXPO

May 12-14
 NEC, Birmingham
 www.safety-health-expo.co.uk

IN STORE SHOW

June 30-July 1
 Grand Hall, Olympia
 www.instoreshow.co.uk

DESIGN PRIMA

June 2-4
 Business Design Centre, London
 www.designprima.co.uk

NATIONAL FLOOR SHOW

September 8-10
 Harrogate
 www.nationalfloorshow.co.uk

● **CPD courses** ● **CPD courses** ●

Flooring firms offering CPD courses:

Altro ■ T: 01462 489568
 Amtico ■ T: 0121 745 0821
 Antron ■ T: 07876 577317
 Ardex ■ T: 01440 714939
 ASCER ■ T: 0207 467 2385
 BAL ■ T: 01782 591100
 Ball & Young ■ T: 01536 200502
 Bona ■ T: 01908 399740
 Bonar Floors ■ T: 01773 744121
 Brintons ■ T: 01562 635110
 Burmatex ■ T: 01924 276333
 Desso ■ T: 01235 554848
 Dulux Trade ■ E: dtc@ici.com
 FeRFA ■ T: 01252 739149
 Flowcrete ■ T: 01270 753000
 Forbo ■ T: 01592 643777
 F Ball ■ T: 01538 361633
 Florprotec ■ T: 01325 269800
 Gradus ■ T: 01625 428922
 Heckmondwike ■ T: 01924 410544

Interface ■ T: 01274 690690
 Instarmac ■ T: 01827 872244
 Isocrete ■ T: 01270 753000
 Junckers ■ T: 01376 534700
 Gerflor ■ T: 01926 401500
 Isocrete ■ T: 01270 753000
 Kingspan ■ T: 0870 7894000
 Laybond ■ T: 07740 278631
 Mapei ■ T: 0121 508 6970
 Matworks ■ T: 01924 413634
 Milliken ■ T: 01942 826073
 Maxit UK ■ T: 01928 515656
 Nora Flooring ■ T: 01455 200500
 Paragon ■ T: 0845 601 0431
 Polyflor ■ T: 0161 767 1111
 Rehau ■ T: 01989 762600
 Remmers ■ T: 0845 373 0103
 Sika ■ T: 01707 394444
 Tarkett ■ T: 01622 854040
 Thortex ■ T: 01609 780170
 Westex Carpets ■ T: 01274 861334



Sid Bourne on training

'I can help you to get an NVQ and maybe also funding'

ARE qualifications worth it? I think they are, in fact I know they are. An NVQ is available for installers of carpets, impervious floors and wood.

I support this NVQ 100% because it proves if a floorlayer is competent. If not I will advise and help them to get the correct training.

Some installers of my age ask why they need a qualification? That's up to them, but having an NVQ puts you in the same league as qualified electricians, plumbers, builders, etc.

If anyone asks me why they need an NVQ, I reply by asking if they are afraid of being tested? You can easily overcome any doubts by working with a good assessor who makes you comfortable and is on the same level as you. In one way, an NVQ gives floorlayers the Corgi stamp of approval.

Let me tell of an installer I know very well. His workmanship is excellent and he is very passionate about his work; he spends bucket loads of money on courses, which have paid off for him. But he never had an NVQ.

One of his installations recently went very slightly wrong. It could have been resolved in 30 minutes, but the customer took issue and asked about his qualifications. He proudly reeled off all the courses he had attended.

However, the customer replied that courses didn't prove he was competent. Letters from other customers saying what a great job he had done also failed to impress. This installer may have won in court, but all he really required was a nationally recognised qualification like an NVQ.

A second incident involved a herringbone installation which had gone badly wrong. It was in a large property and walking over it was like being on the old fairground ride where you step over a moving floor which goes up

'If you are a floorlayer without an NVQ, don't delay!'

and down.

I asked the customer why she had allowed the builder to install the floor instead of a professional floorlayer. She replied that she couldn't find a qualified floorlayer; the builder was a qualified tradesman so she thought he would do the job correctly. She assured me that she would have employed a floorlayer with an NVQ if she could find one.

NVQs are fully funded and in most cases will cost you nothing so what have you got to lose, other than business by not having it? Some fitters think an NVQ is only for the contract market; they are so wrong.

Many retailers only employ NVQ qualified installers because it confirms competence. Ask people on the High Street; most will know about an NVQ and respect it.

The British Wood Flooring Association is offering a 50% discount for membership to anyone who takes the NVQ through them. BWFA members with NVQs will be put forward to customers as priority.

www.bwfa.co.uk

If you are a floorlayer without an NVQ, don't delay. You need the qualification now, not in five years when funding may have stopped.

I am here to help, and more than happy to talk, sometimes too much but always available.

If you are prepared to make the effort, I will gladly guide you along the path to an NVQ, whether it is for the carpet, impervious or wood qualifications. Just contact me. I will also let you know if you can get full funding. **CFJ**

■ **sidbourne@blueyonder.co.uk**
 ■ **M: 07841 500 940**